




INDIANA
WORKFORCE
DEVELOPMENT
AND ITS **WorkOne** CENTERS

To: Indiana's Workforce Investment System

From: Teresa L. Voors 
Commissioner, Indiana Department of Workforce Development

Date: September 26, 2008

Subject: DWD Policy 2008-09
Interpreter Services for the Deaf or Hard of Hearing

Purpose

To inform Indiana's Workforce Investment System of the availability of interpreter services for the deaf and hard of hearing in WorkOne offices and other Indiana Department of Workforce Development (DWD) offices

Rescission

DWD Policy 2003-13, issued October 10, 2003

Content

The Family and Social Services Administration (FSSA) contracts with organizations for interpreting through the Interpreter Service Program which complies with the Americans with Disabilities Act. This program assists state government to provide interpreters for deaf and hard of hearing consumers of state services. There are six vendors throughout Indiana who will provide interpreters and then bill the Indiana Department of Workforce Development for reimbursement. To use this service, a request must be made in advance with DWD Human Resources.

Effective Date: Immediately

Review Date: October 1, 2010

Ownership

DWD Human Resources
Indiana Department of Workforce Development
10 North Senate Avenue
Indianapolis, IN 46204
E-mail: DWDHumanResources@dwd.in.gov

Action

Any Workforce Investment System employee who may need this Interpreter Service Program should contact Angela Roosa in DWD Human Resources at (317) 233-8594.